



NATIONAL OPEN UNIVERSITY OF NIGERIA

UNIVERSITY VILLAGE, PLOT 91, CADASTRAL ZONE, NNAMDI AZIKIWE
EXPRESS WAY, JABI, ABUJA

FACULTY OF EDUCATION

2025_2 EXAMINATIONS

Course Code: EDA825

Course Title: Managerial Psychology

Credit unit: 2

Time allowed: 2 hours

INSTRUCTIONS: ANSWER QUESTION ONE AND OTHER TWO (2) QUESTIONS.
QUESTION ONE (1) IS COMPULSORY.

- 1a. Describe formal organisation based on your understanding of its structures, state their structures and provide ten (10) examples. **12marks**
- 1b. Differentiate between formal and informal organisations. **10marks**
- 1c. Using a measurable example, define the term “attitude”. **5marks**
- 1d. How is an informal organisation created? **3marks**

- 2a. Without proper planning, it will be difficult to achieve the objectives of the organization, as a whole. In the light of this, explain five (5) requirements for good planning. **10marks**
- 2b. Explain five (5) importance of organisational structure. **10marks**

- 3a. Highlight four (4) criteria of well-formulated objectives in the planning process. **4marks**
- 3b. Explain the meaning of the term “conflict”. **1mark**
- 3c. With examples, explain ten (10) common things that cause conflict in organization. **15marks**

- 4a. It is often said that “he who fails to plan, plans to fail”. In five (5) sentences, explain why planning is necessary. **10marks**
- 4b. Discuss five (5) reasons why managers should motivate their employees. **10marks**

- 5a. Highlight ten (10) principles that a manager who wishes to maintain the management philosophy of cooperation should take into account. **10marks**
- 5b. Identify five (5) sources of managerial and professional stress in an organisation. **10marks**