



**NATIONAL OPEN UNIVERSITY OF NIGERIA,
UNIVERSITY VILLAGE, PLOT 91 CADASTRAL ZONE NNAMDI AZIKIWE
EXPRESSWAY JABI, ABUJA NIGERIA
FACULTY OF MANAGEMENT SCIENCES
DEPARTMENT OF PUBLIC ADMINISTRATION
2025_2 EXAMINATIONS_**

COURSE CODE: PAD 312

COURSE TITLE: PUBLIC SERVICE MANAGEMENT

CREDIT UNITS: 3

TIME ALLOWED: 3 Hours

INSTRUCTIONS:

- 1. Attempt four (4) questions in All, Question one (1) and any other three (3)**
- 2. Question number 1 is compulsory and carries 25 marks, while the other questions carry 15 marks each**

Q1a. Enumerate and explain the five principal officers of the Public Service of the Federation as stated in the 1999 Constitution of Nigeria. (10marks)

Q1b. Write short note on the following: (10marks)

Q1c. Succinctly differentiate between Salary and Allowance (5marks)

Q2a. Staff welfare encompasses a wide array of benefits and services provided to employees beyond their basic salaries and job-related allowances, Discuss. (10marks)

Q2b. What is Corruption? (5marks)

Q3a. Discuss the Concept of Bureaucratic Ethics (7.5marks)

Q3b. What are the problems Associated with the Nigerian Public Service? (7.5marks)

Q4a. Mention and Explain the three classical theories of Management (10marks)

Q4b. List and explain the functions of the Nigerian Civil Service (5marks)

Q5a. Why is control important to an organization (5marks)?

Q5b. Enumerate the steps in the control Process (10marks)