



NATIONAL OPEN UNIVERSITY OF NIGERIA
FACULTY OF MANAGEMENT SCIENCES
DEPARTMENT OF PUBLIC ADMINISTRATION

2025_2 EXAMINATIONS

COURSE CODE :PAD 843

COURSE TITLE: E-GOVERNANCE IN THE PUBLIC SECTOR/ELECTRONIC GOVERNANCE AND ADMINISTRATION

CREDIT UNIT : 2CREDITS

INSTRUCTION : 1. Indicate your Matriculation Number clearly.

2. Attempt question one(1) and any other two(2) questions.

Three questions in all.

3. Question one (1) is compulsory and carries 30marks, while the other questions carry 20marks each

4. Present your points in coherent and orderly manner.

TIME ALLOWED : 2HRS

Question one (1): E-Governance is the general term used to describe the government's use of technology in performing its multiple responsibilities (Holzer & Schwester,2011). Evaluate this in the light of its Principles and Objectives. (30Marks).

Question Two (2): Outline and describe the major administrative and democratic improvements offered by e- governance (20 Marks).

Question Three (3): Discuss the major types of service delivery in e-governance. (20Marks).

Question Four (4): Enumerate and explain the objectives of ICT policy (20Marks)

Question Five (5): Examine the roles of ICT in E-Government (20Marks).