

FBQ1: Tourism services is facilitated by ----- system all over the world

Answer: Transport

FBQ2: 'Facilitation' is a service available to a traveller by the travel agency to facilitate his travel.

Answer: Facilitation

FBQ3: The most important document to travel abroad with is the -----

Answer: Passport

FBQ4: A person who provides information, plans and coordinates travel with various agencies to create a package or service is known as -----

Answer: Tour operator

FBQ5: The Nigerian Railways owned by the Federal Government started as a government department in -----

Answer: 1898

FBQ6: A World Bank mission visited Nigeria in 1953 and recommended an extension of the ----- if Nigeria was to meet an anticipated expansion of agricultural production in the North-Eastern part of the country

Answer: Railways

FBQ7: ----- and lodges usually have certain features such as elaborate swimmingpools, a balcony or patio overlooking each room and entertainment facilities.

Answer: Resorts

FBQ8: A type of accommodation that is fast gaining popularity around the world is the ----- camp variety because involved relatively low investment.

Answer: Tented

FBQ9: A near similar to heritage hotels in Nigeria is the ----- Guest Houses.

Answer: Colonial

FBQ10: Generally speaking, tourist spends approximately ----- percent of his funds on room and board

Answer: 40

FBQ11: "Knowing what the customer wants" is what is known as -----?

Answer: Marketing

FBQ12: By definition, a place that is remote or ----- is the ultimate tourist destination.

Answer: Exotic

FBQ13: In the case of tourist hotels and resorts the Food and ----- departments need to be considerably more flexible

Answer: Beverages

FBQ14: Tourist ----- is supposed to guide tourists politely regarding their needs and

to answer queries and he also takes care of their security needs with special concern, if needed

Answer: Policeman

FBQ15: ----- involves being away from home and work environment.

Answer: Tourism

FBQ16: Most of the foreign tourists coming to a country, want to learn about its -----

Answer: Culture

FBQ17: If goods and services between two needy parties matched, the ----- system came into play.

Answer: Barter

FBQ18: One of the characteristics that attract many tourists to the market is -----

Answer: Products

FBQ19: The common traditional native hand-woven cloth is popular refers to as -----?

Answer: "Aso ofi"

FBQ20: The ----- serves the purpose of marketing goods for rural and urban craftspeople

Answer: Emporium

FBQ21: Shops catering to the souvenir-inclined tourist often put ----- approved on their name board to assure customers of their honesty and quality which may not be true always.

Answer: Government

FBQ22: ----- are small exclusive shops with selected goods most often sold at fairly high prices.

Answer: Boutiques

FBQ23: The ----- is an important organisation for the unified marketing of rural products,

Answer: co-operative society

FBQ24: When the purchaser of the commodity had nothing worthy of exchange, the----- system was introduced.

Answer: Monetary

FBQ25: The proper ----- of a co-operative society requires honest and open dealing so that each member benefits equally from the profits of the society

Answer: Management

FBQ26: ----- is an object, for example an artwork, which is valuable because it is rare, very old and has an importance to collectors.

Answer: Antiques

FBQ27: ----- is anything that does not affect our environment or ecology negatively.
Answer: Eco-friendly

FBQ28: A ----- agency is responsible for organising travel and provides links to the supplier of services with the tourists
Answer: Travel

FBQ29: ----- is probably the most obvious and common function of a travel agency
Answer: Ticketing

FBQ30: Domestic ----- is a term used for all travel within the country
Answer: Ticketing

FBQ31: Reservations are made in the Nigerian Airways with proper ----- and sent to Central Space Control which through its computer confirms its status available.
Answer: Codes

FBQ32: With the introduction of computers terminals, reservations can be made through CRT which can only reserve ----- seats at a time
Answer: 8

FBQ33: Travel Agents receives standard ----- from the airlines on the fare he/she sells
Answer: Commission

FBQ34: ----- is a service available to a traveller by the travel agency to facilitate Travel activities
Answer: Facilitation

FBQ35: A person who provides information, plans and coordinates travel with various agencies to create a package or service is known as ----- operator
Answer: Tour

MCQ1: Which of the following is not an element that aid tourism operations?
Answer: Music

MCQ2: The advent of the railway marked the beginning of the modern system of wheeled transportation in Nigeria leading to the completion of Lagos-Ibadan railway in year -----?
Answer: 1901

MCQ3: The conception and development of the Nigeria Railway were motivated reasons namely -----
Answer: Strategic and commercial reasons.

MCQ4: The decline in the performance of Railways Corporation was attributed to which of the following reasons?
Answer: Improved road network, decline in export goods and decrease in railway goods services

MCQ5: The development of bush paths into motorable routes were done in order to
Answer: Extend the commercial hinterlands and reduce the strain in the provision of porters

MCQ6: The initial constraints to the development of road transport are
Answer: Finance and personnel

MCQ7: Which of the following roads is not the responsibility of the Federal, State and Local governments
Answer: Community roads

MCQ8: The networks and terminals in transport industry belong to which of the following
Answer: Public property

MCQ9: The supervision over the licensing of drivers, the importation, registration and licensing of all types of motor vehicles, and the regulation and orderly flow of traffic are done by which of the following?
Answer: The federal and State agencies

MCQ10: Which of the following is a merit of air transport over road transport in Nigeria?
Answer: It is faster, economy booster and, increase the standard of living of people

MCQ11: Which of the following companies jointly owned the Nigerian Airways with the Nigerian government?
Answer: British Overseas Airways and Elder Dempster Lines

MCQ12: Which of the following is not a characteristic of 5-star hotels?
Answer: They are categorized by certain international standards which include moderate standards of quality control

MCQ13: The following are examples of resorts except
Answer: Beach resorts, Hill resorts and Wildlife resorts

MCQ15: Generally speaking, tourist spends approximately ----- percent of his funds on room and board
Answer: 40

MCQ14: Resorts and Lodges usually have certain features in common. Which of the following outline the features common to them?
Answer: Elaborate swimming pools, a balcony or patio overlooking each room and entertainment facilities

MCQ16: Setting it up involves relatively low investment, it is ecologically very friendly and can be set up seasonally to reduce expenditure by not having to spend too much on the upkeep of the place when the tourist season is over is a characteristic feature of which of these?
Answer: Tent camp

MCQ17: The Colonial Guest Houses in Nigeria is an example of

Answer: Heritage hotel

MCQ18: One distinguishing factor that separate guest houses from other touristâ€™s accommodation facilities is that they are â€¦.

Answer: Run by families in a very efficient manner

MCQ19: The following are the characteristics of Guest houses exceptâ€¦.

Answer: They have only two- or three-square meals a day but spend the rest of the time outside

MCQ20: The system of paying guest accommodation is gaining much popularity because â€¦.

Answer: It affords the locals with a source of earning without any investment as well as the opportunity to learn different cultures.

MCQ21: Which of the following functions are not necessarily required from a professional in the tourism industry to his or her clients regarding accommodation?

Answer: Requesting from his or clients the need to have the knowledge of where to visit and when to visit

MCQ22: Which of the following statements does not described the frequent individual traveller (FIT).

Answer: They are less demanding as they often rely on professionals who design their itinerary as they go along

MCQ23: A tourism professional obtains necessary information about accommodation available at a destination through the following exceptâ€¦.

Answer: Through advertisement on mass media and through phone calls.

MCQ24: The tourist policeman is an emerging idea with the following functions exceptâ€¦.

Answer: Detecting crimes and controlling traffics

MCQ25: Entertainment is an essential component in tourism industry. Which of the following entertainment components is not yet introduced into Nigerian tourism?

Answer: Gambling, casinos and night clubs

MCQ26: Which of the following services is not yet available in tourism industry in Nigeria?

Answer: Tourism Police

MCQ27: The concept of marketing evolved as an offshoot of which of the following?

Answer: the advent of technology

MCQ28: The characteristics that attract many tourists to the market around them is one of the following

Answer: The display of the products, skills and culture of that particular area

MCQ29: The function of emporium in the distribution of local goods to visiting tourists,

include the following except

Answer: it provides irregular earnings to the locals through their crafts and arts sales.

MCQ30: In tourism industry, the emporia serve the general purpose of

Answer: Being responsible for the production of quality textiles and different handicrafts.

MCQ31: The use of the services of travel agencies is very important to tourists because

Answer: It also served the airline by booking the seat or the hotel by booking the room.

MCQ32: The basic qualities the personnel working in a travel agency include all of the following except

Answer: Courteous and helpful, able to look at minute details, ready to work under pressure

MCQ33: The mode of transport most travel agencies do ticketing for in Nigeria involves which one of the following travels?

Answer: Domestic travel and International travel

MCQ34: With the growing network of airlines, frequency and competition between them, the busiest department of any travel agency is

Answer: Domestic department

MCQ35: While making a reservation for your clients, you could also make request for special facilities for his specific needs which will make the journey a pleasant one.

These facilities include which of the following services?

Answer: Meal request, Special seat reservation, Wheel chair, Infant crib, etc.